

WHERE PEO & HR FIRMS LOSE THE MOST HOURS

PROSPYR 305

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The three workflows worth automating first in PEO, ASO & HR services.

The pattern: margin in this business depends on answering the same employee questions without a person on the phone every time one is asked. Anything built here touches employee data, so it is built for that from the first line rather than bolted on afterward:

WHERE IT GOES • WHERE TO START FIRST

Employee HR & Benefits Inquiries

5 to 12 hrs/wk

The same eligibility, benefits, and policy questions answered by phone and email all week, for every client worksite. A white-labeled answer layer resolves the routine volume in your brand and escalates only the exceptions, so added client worksites stop meaning added headcount.

Onboarding & Benefits Administration

4 to 9 hrs/wk

New-hire details get retyped into the payroll system, the benefits carrier, and the client's own records, which is how mismatches are born. One capture at the source propagates to all three and removes the payroll corrections that follow a bad keying.

Compliance & Credential Tracking

2 to 5 hrs/wk

Certifications, licenses, and required training live in a spreadsheet until something expires, at which point it is your client's problem and your liability at the same time. Automated tracking gives every worksite a live standing view and escalates before the date, not after.

STEP 1

Assess (Free 20-Min Scan)

We audit worksite volumes and the specific questions driving your call load, then separate what can be answered automatically from what must stay with a person.

STEP 2

Build & Integrate

Connective bridges around PrismHR, isolved, BambooHR, and the carrier portals. Your team keeps every employment decision, and nothing binding is ever automated.

STEP 3

Run With Receipts

Every employee-data touch logged for audit, with segregation by worksite. You own the infrastructure and the records it produces.

THE PROSPYR 305 GUARANTEE

One workflow, automated in 30 days, saving at least 10 hours a week, or you do not pay.

Employee data segregation and audit trails by design, no per-seat penalties, human sign-off on anything binding.

Next Step: Book Your Free PEO Proof Scan

Bring the questions filling your call queue. We map the volume and the answerable share live.

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