

WHERE HOME SERVICE COMPANIES LOSE THE MOST HOURS

PROSPYR 305

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The three workflows worth automating first in recurring field service.

The pattern: home service work repeats: the same call types, the same permits, the same paperwork, every day across every van. That repetition is why these three matter more here than almost anywhere else, and why they show up in nearly every HVAC, plumbing and electrical company:

WHERE IT GOES • WHERE TO START FIRST

Call Intake, Booking & Dispatch

6 to 12 hrs/wk

Same-day service requests arrive by phone and text, and someone has to judge urgency, then match a technician by skill, zone, and availability. Miss the call and the customer dials the next company on the list. Automated intake captures the request and offers slots, so dispatch works a live board instead of a notepad and after-hours calls stop becoming tomorrow's callbacks.

Permit, License & Continuing-Ed Tracking

2 to 5 hrs/wk

Permits, licenses, and continuing-education hours sit in a spreadsheet until an inspection or a renewal surfaces a gap. The tracking hours are modest, which is exactly why this gets deferred. The real exposure is different: a lapsed license stops a crew from working, so the cost is the day you cannot bill rather than the time you spent administrating.

Field Documentation to Invoice

4 to 8 hrs/wk

A technician finishes the job and the paperwork, which means parts used, time on site, before and after photos, and the customer signature, reaches the office days later. Billing waits on it, so a same-day payment discount goes unclaimed and the receivable ages. Captured in the field, the invoice leaves the same day and paperwork stops being the reason cash is slow.

STEP 1

Assess (Free 20-Min Scan)

We map call volume, dispatch patterns, and billing lag by labor cost. If a workflow is not ready to automate, we say so plainly instead of selling the build.

STEP 2

Build & Integrate

Connective bridges around ServiceTitan, Housecall Pro, Jobber, and your accounting tools. Dispatchers and technicians keep 1-click override on every job.

STEP 3

Run With Receipts

Timestamped logging for every call, dispatch, and invoice. You own the build outright, with no per-seat or per-van licensing that grows as you add crews.

THE PROSPYR 305 GUARANTEE

One workflow, automated in 30 days, saving at least 10 hours a week, or you do not pay.

Scale call volume and crew count without adding office headcount, backed by auditable records.

Next Step: Book Your Free Field Service Proof Scan

Bring your messiest dispatch day or your slowest billing gap. We map it live at prospyr305.com/contact.

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